

7 February 2018

Dear Parent/Carer

### **Withdrawal of catering overdraft facility with ParentPay – decision from Carillion**

As you will be aware, Carillion has gone into liquidation. Carillion are contracted by the PFI building owners to run our catering, cleaning and caretaking services. The PFI building owners are currently moving to a new contractor for these services and it is very much 'business as usual' and things are running well in the interim period.

In order to ensure the smooth handover, particularly with regard to financial matters, we have been informed today that Carillion need to withdraw the previously negotiated overdraft facility on ParentPay.

You will recall this allowed students, occasionally, to go overdrawn by a small amount to help when dinner money is forgotten. This will no longer be possible, and students need to manage their money carefully to ensure they eat properly at lunchtime rather than, for example, spending their money at break time. The reason for this change is to ensure a proper financial handover from Carillion to the new provider.

I am writing to make you aware of this, and that it is doubly important that students have enough money on their accounts either loaded on by parents online, or by paying money into machines themselves when within the academy at the two machines.

I would ask that all existing overdrafts, however small, are cleared as soon as possible and certainly by Friday 9 February. If you wish to discuss this or have any concerns please contact my Business Manager Mrs Alex House via [a.house@bydales.outwood.com](mailto:a.house@bydales.outwood.com) in the first instance.

Thank you in anticipation of continued support, as ever.

Yours faithfully



Andrew Wappat  
Principal